



For Immediate Release

Triumfant Named "Cool Vendor" by Leading Analyst Firm

Vendors Selected for "Cool Vendor report" are Innovative, Impactful and Intriguing

Rockville, MD – March 17, 2009 -- Triumfant®, the industry pioneer in applying granular change detection to solutions for endpoint security, compliance and configuration management, and incident and problem management, today announced it has been included in the list of "Cool Vendors" in the Cool Vendors in IT Operations and Virtualization, 2009¹ report by Gartner, Inc.

According to the report, the "difficult economic environment continues to challenge IT organizations to come up with ways to reduce costs and deal with complexity" and "technologies that can act to identify, as well as resolve/remediate, the sources of potential issues remain critical to reducing costs and downtime."

"In my opinion, inclusion in Gartner's Cool Vendor report confirms our ability to provide organizations with measurable value on their technology investments, especially during a time when every penny counts," said John Prisco, President and CEO of Triumfant. "With our unique ability to detect unexpected changes and remediate them before they interrupt service, we are able to save our customers countless hours and dollars in IT support."

Triumfant Resolution Manager uses its patent-pending analytics to identify and remediate unexpected changes and conditions in the desktop environment. This is accomplished by tracking and analyzing over 200,000 attributes for every computer including registry keys, security settings, port settings, and performance statistics. Triumfant detects changes at the granular level of each machine and determines if these changes are normal to the computer population or an anomalous event. If an anomalous event is detected, then Triumfant Resolution Manager automatically synthesizes a surgical remediation to address the issue. This automated detection and remediation capability can save significant labor costs and is a perfect solution for Incident and Problem Management as well as Security Configuration Management.

About Gartner's Cool Vendors Selection Process

Gartner's listing does not constitute an exhaustive list of vendors in any given technology area, but rather is designed to highlight interesting, new and innovative vendors, products and services. Gartner disclaims all warranties, expressed or implied, with respect to this research, including any warranties of merchantability or fitness of a particular purpose.

Gartner defines a cool vendor as a company that offers technologies or solutions that are: Innovative, enable users to do things they couldn't do before; Impactful, have, or will have, business impact (not just technology for the sake of technology); Intriguing, have caught Gartner's interest or curiosity in approximately the past six months.

About Triumfant

Triumfant® leverages a one-of-a-kind ability to discover, diagnose and repair unwanted changes to endpoint computers and servers to create compelling solutions for endpoint security, compliance and configuration management, and incident and problem management. These solutions, powered by the Triumfant Resolution Manager™ platform, enable businesses and

government agencies to reduce IT support costs, minimize security risks, enforce continuous compliance and increase quality of service. For more information, visit www.triumfant.com.

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ⁱ Gartner “Cool Vendors in IT Operations and Virtualization, 2009” by Cameron Haight, Terrence Cosgrove, Milind Govekar, Donna Scott, Ronni J. Colville, March 11, 2009.