



SOLUTIONS: COMPLIANCE AND CONFIGURATION MANAGEMENT

Compliant, Configured, and Ready for Business

From the moment an endpoint computer is deployed, it begins to drift from its original secure, properly configured and compliant state. Some of this drift is a natural evolution as software is added and updated, new versions are applied, and users make customizations and personalizations to suit their individual usage patterns. However, many state changes represent decay, as unauthorized applications that represent security and operational risks are introduced to the machine and users remove, disable or mis-configure critical programs or services. The challenge is to manage the normal, evolutionary and expected drift and control – or eliminate - unwanted decay while maintaining flexibility, availability and productivity.

Businesses and government agencies are therefore compelled to balance between enforcing total control over endpoint computers versus creating an environment of maximum usability. At one end of the spectrum is total chaos where there are no controls or policies, creating an expensive support environment and introducing real risk to the organization. On the other end is complete lockdown, which is costly to enforce and constraining to the users, ultimately affecting their productivity. Somewhere in the middle is a balanced state where endpoint computers are maintained within acceptable parameters without the need for lockdown, creating a secure environment of high productivity and controlled support costs.

In some cases, businesses and government agencies may be subject to specific compliance mandates that enforce well defined policies and controls. In such cases, endpoint machines must be maintained in an audit ready state of continual compliance. Organizations subject to such mandates look to maintain the appropriate level of compliance with minimal costs and minimal impact to the user community.

Every Computer, Every Day

Triumfant checks every endpoint computer every day to ensure that each machine is compliant and configured according to organizational policies and controls, recognizes when a machine is non-compliant or misconfigured, and corrects the problem automatically. The result is powerful: at the start of every day, endpoint machines are audit ready and properly configured for business. Controls and policies that span security, power management, specific configuration requirements for specific software deployments, and federal and industry mandates are all enforced on a daily basis without human intervention. Other programs perform scans monthly, quarterly and even yearly, and collect only the data needed to generate an alert if a problem is detected. With Triumfant, organizations get the deepest scan scope in the industry which powers unmatched capabilities for detection, root cause analysis, and remediation – all performed on a daily basis. Organizations also benefit from comprehensive, actionable reports that provide an unparalleled view into the endpoint computer environment.

Triumfant Resolution Manager checks over 200,000 attributes per computer, representing a quantum leap of diagnostic range and accuracy over other compliance and configuration management tools. Triumfant's patent pending analytical engine eliminates the need for human intervention and dramatically reduces the time required to remediate problems by automating the process of analyzing the root cause of the problem, determining the proper remediation, and performing the remediation. The result is a continuous level of compliance with significantly reduced support costs, coupled with unparalleled visibility into the audit readiness of endpoint computers.

Triumfant also excels at surgically and automatically removing unauthorized applications, eliminating major issues that potentially create system instability, open new vulnerabilities and undermine the ability of computers to do the work for which they are intended. Addressing problems caused by these applications are a constant drain on services management and are often at heart of service disruptions that result in lost productivity.



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Flexible and Extensible

The Triumphant platform offers complete flexibility over the policies and controls applied to the endpoint environment. Triumphant supplies a library of standard policies and controls that are customizable to meet the requirements of any business or government agency. Policies and controls may span the entire organization, or they can be tuned to the group level and even down to individual computers. Such adaptability empowers organizations to implement controls that are configured for the specific needs and requirements of the diverse population of computer users.

Some examples of applications and custom policy applications are as follows:

- **Green IT Power Management.** Triumphant Resolution Manager enforces the power management policies for endpoint computers, effectively reducing power consumption when these computers are not in use without interfering with usability or with system management and administration processes.
- **Federal Desktop Core Configuration (FDCC).** Triumphant Resolution Manager is one of the first NIST SCAP validated products for FDCC compliance. Triumphant provides the policies and associated remediation guidelines required to perform the necessary scans, remediate non-compliant machines and generate specific reports associated with FDCC compliance.
- **Configuration Management for Broad Deployments.** Triumphant Resolution Manager can ensure that endpoint machines comply with the baseline capabilities and configuration settings required to broadly deploy an application across the organization. This eliminates potentially huge deployment delays and saves considerable time, money and effort in preparing the machines for installation. Examples include ERP Applications (SAP, CRM, SCM), Point-of-Sale Applications, and Kiosk applications.

Summary

Keeping endpoint computers correctly set up, free of unnecessary software, and in compliance with policies and controls is a daunting task and a potential logistical nightmare. Triumphant has successfully automated this process, providing Triumphant's customers with significant savings in resources and costs. But most importantly, those customers start every day knowing that their endpoint computers are secure, compliant, and properly configured for business.

About Triumphant

Triumphant offers unique analysis software that automatically discovers, diagnoses and remediates unexpected changes and conditions on endpoint computers and servers, ensuring that these computers are secure, compliant, audit ready, properly configured and ready for business. Triumphant scans every computer every day, helping organizations to minimize security risks, reduce IT support costs, ensure compliance and increase quality of service. To learn more about how Triumphant can help your organization, please call us at 800.267.2190 or visit us at www.triumphant.com.